<table>
<thead>
<tr>
<th>Role</th>
<th>Responsibility</th>
</tr>
</thead>
<tbody>
<tr>
<td>SysAdmin</td>
<td>Keeps the servers running</td>
</tr>
<tr>
<td>DbAdmin</td>
<td>Keeps databases running</td>
</tr>
<tr>
<td>AppAdmin</td>
<td>Keeps the application running, fixes application errors</td>
</tr>
<tr>
<td>BizAdmin</td>
<td>Adds new products/transactions</td>
</tr>
</tbody>
</table>
Current Assignations (27.3.2001)

<table>
<thead>
<tr>
<th>Role</th>
<th>Who</th>
</tr>
</thead>
<tbody>
<tr>
<td>SysAdmin</td>
<td>varteaga, fbergmann</td>
</tr>
<tr>
<td>DbAdmin</td>
<td>varteaga, fbergmann</td>
</tr>
<tr>
<td>AppAdmin</td>
<td>avila, jsotil, mgomez</td>
</tr>
<tr>
<td>BizAdmin</td>
<td>mpapell, mgomez, mmascaro</td>
</tr>
</tbody>
</table>
Operations Overview

1. Application Version Tree

2. Development
   - App
   - Db

3. Tester

4. Staging
   - App
   - Db

5. BizAdmin

6. Production
   - App
   - Db

7. SysAdmin

8. Users

9. DbAdmin
The **Application Administrator (AppAdmin)** implements a new feature or fixes a bug using the **Development Server**.

**AppAdmins** have to work with different versions of the application simultaneously.
2. Staging

- The **System Administrator (SysAdmin)** transfers the application to the **Staging Server**.
3. Release Testing

- A dedicated **Tester** assures the Quality Control at the **Staging Server**.
4. Productive Setting

- The **System Administrator** transfers the application to the **Productive Server**.
5. User Feedback

- **Users** are using the application.
- Suggestions and Bugs are reported to the **Business Administrator (BizAdmin)**.
6. Application Maintenance

- The **BizAdmin** maintains the application data:
  - He adds new products
  - He opens up new transactions
The **BizAdmin** reports bugs and suggestions to the **AppAdmins**.
8. System Administration

- The **SysAdmin** keeps the servers running and maintains and supervises the staging procedure.
9. Database Administration

- The **DbAdmin** keeps the databases running and supervises Db backups.